

Envision Boulder Office Safety Protocol for COVID-19

Please read below as it has pertinent information for how we are moving forward. We are happy to provide eyecare and eyewear in a safe environment.

Our office will be reopening Wednesday, April 29th. We are implementing the following safety protocol in order to insure the safety of our patients, staff, and community. As we have not encountered this before, please be patient with us as we may need to alter our protocol based on government directives.

- Everyone must wear a mask into our office. We will not be able to assist you if you are not wearing a mask. We will screen both patients and staff when entering the office with non-contact temperature and health questions. Everyone will be required to use hand sanitizer or wash their hands upon entering the office.
- We reserve the right to ask you to reschedule to a later date if we are concerned about your exposure to COVID-19. This is to protect our community.
- Only 10 people are allowed in our office at one time to adhere to social distancing protocol. Please be on time for your appointment. If you are more than 10 minutes late, we will have to reschedule your appointment
- We will be reserving Monday and Tuesday mornings for patients that are high risk or over 60 years old. We do suggest that if you fall into this category, that you wait until a later date to have your exam unless it is urgent per the Safer-at-Home guidelines.
- Please come to your appointment alone unless the patient is a minor or needs assistance in the office.
- Please only bring what is necessary to your appointment.
- Please call or text when you arrive at the office. We need to ask COVID-19 screening questions and take your health history before you can enter our office. We will then have you wait outside until we are ready for you. Please wait for us to open the door. If you do not have a phone, please wait at the door and we will come to you.
- We will be diligently sanitizing surfaces and equipment according to CDC guidelines.
- Please maintain social distancing within the office. We are limiting the number of people allowed in the office and tape on the floor will be marking off 6 feet.
- There will be shields separating the front desk and the opticians in order to better protect everyone.
- The Optical Department will be open! If you want to look at frames, need an adjustment, or are having any glasses issues, please call before coming to the office to schedule an appointment.
- We are happy to mail products or deliver them outside (curbside) if adjustments are not required.

We will be resuming normal business hours, but will be open from 7:30am-6pm M-F and 9am-2pm Saturday. We will be adjusting future appointment times to adhere with our safety protocol. Please call or text us if you need to schedule an appointment ASAP at 303-939-8021. If you see a missed call from us, please call or text us to confirm or cancel your appointment.

We are happy to be back in business again, and are hoping that with these safety precautions that we can remain open to see our patients. We appreciate your help in keeping yourself and others safe and look forward to seeing you all! If you have other suggestions about our office protocol, please let us know.

Thank you,

Envision Boulder